



**RUSSELLVILLE  
HOUSING  
AUTHORITY**

**EMERGENCY MAINTENANCE NUMBERS FROM 4:30 PM TO 8:00 AM  
MONDAY THRU FRIDAY AND WEEKENDS**

**EMERGENCIES ONLY, PLEASE!**

1. James Mitchell 479-518-5894  
Maintenance Mechanic
2. 479-968-0851 (Security Office)

Russellville Housing Authority Maintenance staff will only respond to your call if the problem falls under one of the following EMERGENCY REPAIRS, or when conditions in the unit are hazardous to life, health, or safety:

1. Lockout (with proper ID of resident)
2. Any condition which jeopardizes the security of the unit.
3. Major plumbing leaks or flooding
4. Natural or LP gas or fuel oil leaks.
5. Any electrical problem or condition that could result in shock or fire.
6. Absence of a working heating system when outside temperature is below 60 degrees Fahrenheit.
7. Absence of a functioning toilet in the unit.
8. Inoperable Smoke Detector.

When conditions fall under one of the items listed above, the PHA will make repairs or otherwise abate the situation within 24 hours. All other work orders must be called/emailed in to the office 479-968-5440 or [frontdesk@russellvillehousingauthority.com](mailto:frontdesk@russellvillehousingauthority.com)

**Your account will be charged for any repairs that are made after normal working hours if they do not fall under emergency repairs.**